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Commenters Object to Parts of Proposed Robocall Mitigation Database Rules

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In response to the FCC's further NPRM on the robocall mitigation database (RMD), the Alliance for Telecommunications Industry Solutions said carriers shouldn't be required to submit numbering data as part of their compliance. Comments were due last week in docket 24-213 (see 2610160059).

"Numbering information would be burdensome for some providers to compile, particularly larger service providers," the alliance said. "Given the dynamic nature of numbering usage data, the data would also quickly become outdated." Even if the information is accurate when filed, it "will be inaccurate soon after submission, creating a risk of enforcement," the group added.

The alliance also said data should be treated as confidential and "strongly" opposed the release of provider-specific numbering data, "similar to Numbering Resource Numbering Utilization/Forecast" information.

ACA International argued against the FNPRM's proposal to include call centers within the definition of a voice service provider, requiring them to comply with RMD filing rules.

"Inherent in the concept of a voice service provider" is the provision of some form of transmission, ACA said. "Call centers make calls and receive calls, but they do not transmit calls from one point to another and thus cannot be considered voice service providers." The group also said the FCC in general doesn't have the jurisdiction "to regulate the practices of end users," including call centers.

Pinger, which offers free texting and calling, said it depends on the RMD for its business, and removal should be based on intent. The FNPRM would allow the Enforcement Bureau to remove a filing with five days' notice for 13 of 15 causes, "on the premise that each of those causes is willful by definition," Pinger said, calling that too strict. "A material inconsistency between two records, or an inaccurate figure, can be made without any intent to deceive."