SNAC Bulletin
Sale of Toll Free Numbers
October 2026

Introduction

It has come to the attention of the Alliance for Telecommunications Industry Solutions (ATIS) SMS/800 Number Administration Committee (SNAC) that there are websites advertising Toll-Free Numbers (TFNs) for sale. Any website or business advertising TFNs for sale would be in violation of the FCC rules and guidelines.

Background

SNAC resolves issues impacting existing toll free products and services and evolving technologies affecting the future of the toll free industry. SNAC is made up of members representing providers and users of the 800 Service Management System (SMS/800). It provides recommendations to the administrator of the SMS/800 regarding design and management issues that have a direct effect on the system users. SNAC maintains the Industry Guidelines for Toll Free Number Administration, and is a leader in developing standards and procedures for the interaction between Resp Orgs, Customers, and Service Providers.

Summary of Rules

The sale of TFNs is explicitly prohibited in the FCC rules, with the exception of any TFNs initially purchased in the 833 Toll-Free auction in December 2019. 47 CFR Sec 52.107 prohibits the hoarding of TFNs and brokering or sale of a TFN is considered hoarding under the rules.

Additionally, Section 2.2.1 of the Industry Guidelines for Toll Free Number Administration (ATIS-0417001-005, August 2025) states “Toll-Free Numbers are not to be treated as commodities which can be bought or sold,” except for those purchased in the 833 Toll-Free auction.

Enforcement

Failure to comply with FCC rules has resulted in enforcement action in the past, including fines.[1]

[1] In 2015, the FCC imposed a $3.36 million fine against Richard Jackowitz and IT Connect, Inc. for the brokering of 210 TFNs.